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27 September 2021

██████████ STUFF

By email: ██████████

Tēnā koe ██████████

Official Information request and response

Thank you for your request under the Official Information Act ("OIA") dated 10 September 2021.

You have requested the following, our answers are below in blue:

- 1) *From 1 January to 30 June 2021, how many OIA requests did your agency receive?*
11 – including one request withdrawn in the time period
- 1) *From 1 January to 30 June 2021, what was the average OIA response time, in working days (including any extension time)?*
15 Days
- 2) *From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)?*
20 Days
- 3) *From 1 January to 30 June 2021, what percentage of OIAs required a time extension?*
1 - which was subsequently withdrawn after 30 June 2021
- 4) *From 1 January to 30 June 2021, what percentage of OIAs were refused?*
1
- 5) *From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?*
3

You have the right to refer this response to the Ombudsman if you are dissatisfied with it. More information on how to do this is [here](#). NZ On Air proactively releases information in accordance with the Government's commitment to the Open Government Partnership National Action Plan. This includes publishing responses to requests for information under the OIA. Please note that this response (with your name removed) will be published on the NZ On Air website shortly and will remain on our website for 12 months.

Yours sincerely

Clare Helm
HEAD OF CORPORATE SERVICES